

# Courtney Fleeger

(she/her)

## WORK EXPERIENCE

### Quality Assurance Accessibility Engineer

> Administrative Information Technology Services, University of Illinois  
May 2025 - Present

- Testing, reporting issues, and assisting developers and designers in remediating issues on over 20 applications thus far.
- Drafted and in the process of implementing an accessibility testing checklist for quality assurance team members, developers, and designers.

### User Experience Designer

> College of Education, University of Illinois Urbana-Champaign  
Aug 2021 - May 2025

- Lead design, usability, and accessibility of new Illinois header dropdown and flyout menu navigation. The menu navigation is endorsed by the Office of Strategic Communications and Marketing.
- Organized and lead the design of a standard focus state for all campus web components that meets WCAG 2.2 AAA requirements.
- Redesigned the IT Partners Directory, Course & Program Repository, and Resource Repository applications. UIUC Technology Services is now hosting all three for cross-campus usage.
- Redesigned the Danielson Evaluation application used by the Council on Teacher Education for evaluating students, teachers, etc. across the state.
- Ensured all print, digital, and web marketing materials met WCAG 2.2 AA requirements.

## VOLUNTEERING/WORKING GROUPS

### Organizer

> Figma at Illinois, UIUC  
Oct 2024 - Present

### Women in Technology Mentor

> Big Ten Academic Alliance  
Mar 2023 - Present

### IT Accessibility Liaison

> IT Accessibility Liaison Program (ITAL), UIUC  
Jul 2022 - Present

### User Experience Member

> Application Development UX Standards WorkGroup, UIUC  
Jan 2024 - Present



## RELEVANT SKILLS

- Universal design
- WCAG accessibility
- Figma
- HTML
- CSS
- Adobe Creative Suite
- Google Analytics

## EDUCATION HISTORY

### Bachelor of Arts

> Lindsey Wilson College

**Double Major:** Art and Media Studies

**Minor:** Communication

### Master of Science (in progress)

> University of Illinois

**School of Information Sciences**

Library and Information Science

## CERTIFICATIONS

[Certified Professional in Accessibility Core Competencies \(CPACC\)](#)

> International Association of Accessibility Professionals

[Information Accessibility Design and Policy \(IADP\) Certificate of Professional Development](#)

> University of Illinois

[Google Analytics Certification](#)

> Google Skillshop